

S.N. 44

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
(RAILWAY BOARD)**

\*\*\*\*

No. 2002/TG-I/10/P/UTS

New Delhi, dated 10.10.2017

**Principal Chief Commercial Managers,  
All Zonal Railways.**

**Controller of Stores,  
All Zonal Railways.**

**Managing Director,  
CRIS,  
Chanakyapuri,  
New Delhi-110021.**

**(Commercial Circular No. 67 of 2017)**

**Sub: Parameters of thermal stationery used in unreserved tickets.**

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The thickness of the thermal stationery and inner core of thermal roll proposed to be used for UTS thermal ticket & ETM ticket has been examined and the following has been decided:-

- (i) **UTS:-** Keeping in view the printing of GST (Goods & Services Tax) related information on the UTS thermal tickets, the dimension of UTS thermal stationery has been revised to 81mm (width) x 106mm (length) for UTS printer with printable area of 77mm x 102mm. The thickness of thermal stationery would be 100 GSM  $\pm$  2.5%. The outer diameter of the inner core of thermal roll has been reduced from 45mm  $\pm$  1mm to 35mm  $\pm$  1mm.
- (ii) **ETM:-** Keeping in view the printing of GST related information on the ETM thermal tickets, the dimension of ETM ticket thermal stationery has been revised to 74mm (width) x 104mm (length) for ETM ticket printer. The thickness of the thermal stationery would be 80 GSM  $\pm$  2.5%. The outer diameter of the inner core has been kept as 20mm  $\pm$  1mm.

1.1 CRIS will explore the feasibility of printing the two messages- "Passenger Helpline No. 138" and, "IR recovers only 57% of the cost of travel on an average" on the front side of the ticket along with the GST related information. However, if it is not feasible due to paucity of space, both or either of the two messages may be taken to the back side of the ticket.

Necessary instructions may be issued to all concerned.

*VSP*

**(Vikram Singh)**  
**Director Passenger Marketing,**  
**Railway Board.**

2014/TG-I/23/PRS Terminal

Date: 10.10.2017

Copy forwarded to:

**& CAO, All Zonal Railways.**  
**Director (Audit), All Zonal Railways.**

*9/10/17*

**for Financial Commissioner, Railways**

Copy to:

- CCM/PMS, CCM/PSs & Controller of Stores, all Zonal Railways.
- EDV(T), EDFC, DVT, DF(C), PPS/FC, OSD/TC, F(C) & V(SS) branches of Railway Board.
- GGM/IT/IRCTC, B 148, 11th Floor, Statesman House, Barakhamba Road, New Delhi - 110001
- GM/UTS, CRIS, Chanakyapuri, New Delhi.
- Director General, Professor/Training & Professor/Commercial Railway Staff College, Vadodara.
- The Principals, Zonal Railway Training Institutes, Central Railway/Bhusawal, Eastern Railway/Bhuli-Dhanbad, Northern Railway/Chandausi, East Central railway/Muzaffarpur, NF Railway/Alipurduar, Southern Railway/Trichy, South Central Railway/Moula Ali, SE Railway/Sini, North Western Railway/Udaipur.
- Director, Indian Railway Institute of Transport Management, Hardoi Bypass Road, Manak Nagar, Lucknow-2260011.
- General Secretary, National Federation of Indian Railwaymen (NFIR), 3, Chelmsford Road, New Delhi.
- General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.
- Secretary General, Federation of Railway Officers Association (FROA), Room No. 370, Rail Bhawan, New Delhi.
- Secretary General, Indian Railways Promotee Officers Federation (IRPOF), Room No. 268, Rail Bhawan, New Delhi.
- Secretary General, All India RPF Association, Room No. 256-D, Rail Bhawan, New Delhi.
- CTM, Metro Railway, Metro Rail Bhawan, 33/1, J.L. Nehru Road, Kolkata-71.
- MD, Konkan Railway Corporation Ltd., Belapur Bhawan, Plot No.6, Sector 11, CBD Belapur, Navi Mumbai-400614.